



Fortnite Crew Subscription Terms

Last updated: December 1, 2024

Fortnite Crew is offered on a subscription basis with recurring payments. By purchasing a Fortnite Crew subscription ("Subscription"), you agree to the following terms ("Fortnite Crew Subscription Terms.").

Your Subscription is a part of the [Fortnite End User License Agreement](#) ("EULA"), which is incorporated into these terms by reference.

IMPORTANT: THE EULA CONTAINS A BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER PROVISION. THIS PROVISION WILL APPLY TO YOUR PURCHASE AND USE OF THE SUBSCRIPTION IF YOU RESIDE IN THE UNITED STATES. IT WILL NOT APPLY IF YOU RESIDE IN THE EU BUT IT MAY APPLY TO YOU IF YOU RESIDE ELSEWHERE.

Additional terms and requirements may apply if you purchase your Subscription through another company's platform, like Xbox, PlayStation®, Nintendo Switch, or through any other platform or reseller (these are called "Third-Party Subscriptions"). Review your platform provider's terms for more information.

1. Be sure to choose the platform (e.g., Xbox, PlayStation®, Nintendo Switch, etc.) you purchase your Subscription on carefully. Your Subscription is associated with the platform on which you purchased it (your "Primary Platform") until it is canceled and is not transferable across the platforms. You'll be able to access the items you receive from the Subscription across different platforms, but the V-Bucks you receive may not be redeemable on other platforms. You must log into your Primary Platform each subscription period to access your Subscription Content.

2. Your Subscription has a recurring charge ("Subscription Fee") and will continue to automatically renew until you cancel it. You can cancel your Subscription at any time through the platform on which you purchased the Subscription. There are three ways to cancel your Subscription purchased from Epic on PC or mobile:

- a) In-game, choose the Passes tab, and proceed with canceling your Subscription;
 - b) Visit <https://www.epicgames.com/account/subscriptions> to cancel via the web, or
 - c) Open Epic Games Store application, click your profile, select account, and navigate to the Subscriptions tab.
- If you purchased a Subscription through another company's service (e.g., Xbox, PlayStation®, or Nintendo Switch), you can cancel it on that platform or the their websites as explained [here](#) . Epic doesn't handle billing or cancellations for these platforms.

3. To purchase a Subscription, you must be an adult (the legal age of majority) in your country of residence. To pay for the Subscription, you will be asked to provide account information and payment method information at the time you sign up. By providing Epic with a payment method, you represent that (i) you are an adult who is authorized to use the payment method you provided and (ii) any payment information you provide is true and accurate.

4. When you purchase the Subscription, you agree that you are authorizing recurring payments of the Subscription Fee. Your recurring payment of the Subscription Fee occurs at intervals you agreed to from the day you purchase your Subscription until cancelled. By purchasing the Subscription you grant Epic, a third-party platform, or a designated third-party payment processor permission to automatically charge the Subscription Fee to the provided payment method on a recurring basis until you cancel the Subscription. The Subscription Fee is exclusive of any applicable Federal, state, or municipal taxes or duties, unless otherwise required by applicable law.

Note: if you purchase a Third-Party Subscription, you should review that platform provider's rules and processes carefully. Additional terms, requirements and cancellation policies may apply if you purchase your Subscription through another company.

5. You must cancel your Subscription before the next billing date to stop being charged Subscription Fees. You can find your next billing date:

- a) In-game by navigating to the Passes tab;
- b) On <https://www.epicgames.com/account/subscriptions>, or
- c) By opening Epic Games Store application, clicking your profile, selecting account, and navigating to the Subscriptions tab.

If you cancel ahead of the next billing date, your Subscription will not renew, and you will not be charged another Subscription Fee.

6. As part of your Subscription you will receive ("Recurring Benefits"):

- (a) 1,000 V-Bucks;
- (b) Fortnite Crew Pack cosmetic item set;
- (c) the ability to claim premium rewards from the current Fortnite passes while the pass is active and your Subscription is active;
- (d) if you have an active Subscription that began before December 1, 2024, 5 am GMT, and you cancel it in the middle of a Fortnite season Battle Pass, you will have the ability to claim premium rewards from the then-current Fortnite season Battle Pass until the end of the season.

If you have an active Subscription, your subscription date and time can be found in the in-game Passes tab.

1,000 V-Bucks will be provided on a monthly basis. Items in Fortnite Crew Packs will vary each month. Items in Crew Packs are provided on an exclusive basis to Fortnite Crew Subscribers only.

From time to time, Epic may also provide additional benefits with your Subscription pertaining to Fortnite and/or to other games or products published by Epic ("Bonus Benefits"). Bonus Benefits are not guaranteed, may not be available to all subscribers on all platforms, and may be changed from month to month, or discontinued, entirely at Epic's discretion.

Recurring Benefits and Bonus Benefits together are referred to as "Subscription Content".

If you cancel your Subscription, you will keep the earned premium rewards from all Fortnite passes, as well as the Subscription Content you received in each month you were subscribed. You will not be eligible for a prorated refund of any portion of the Subscription Fee. This refund policy does not affect any statutory rights that may entitle you to a refund notwithstanding the policy.

7. Subscription requirements and available features may vary across platforms, regions, and over time. We may change the Subscription Fee at any time; if we do we will notify you at least 30 days in advance. If you don't agree to the price change, you must cancel your Subscription before the price change takes effect. By continuing to use the Subscription, you indicate that you accept the new recurring Subscription Fee.

8. Epic reserves the right to change the Fortnite Crew Subscription Terms from time to time and will post the

most current version of the Fortnite Crew Subscription Terms at <https://www.fortnite.com/news/fortnite-crew-terms>